

Coordinated Human Services Transportation Plan

For the Chelan, Douglas, and Okanogan Counties

(February 2007)



Prepared by

Wenatchee Valley Transportation Council

In association with

Chelan-Douglas-Okanogan Coordinated Transportation Coalition

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ACRONYMS

| | |
|------------|---|
| CCAM | Coordinating Council on Access and Mobility |
| CDO | Chelan-Douglas-Okanogan Coordinated Transportation Coalition |
| CTC | Confederated Tribes of the Colville |
| EO | Executive Order |
| JARC | Job Access and Reverse Commute |
| NCRTPO | North Central Regional Transportation Planning Organization |
| OCTN | Okanogan County Transportation and Nutrition |
| RTPO | Regional Transportation Planning Organization |
| SAFETEA-LU | Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users |
| TERO | Tribal Employment Rights Ordinance |
| USC | United States Code |
| UWR | United We Ride |
| WSDOT | Washington State Department of Transportation |
| WVTC | Wenatchee Valley Transportation Council |

INTRODUCTION

This document was created to comply with Executive Order (EO) 13330 and the federal transportation bill, titled SAFETEA-LU.

Background and Federal Mandates

Executive Order (EO) 13330: Human Services Transportation Coordination was signed by President George W. Bush on February 24, 2004. As a result of this EO, the Federal Interagency Transportation Coordinating Council on Access and Mobility (CAMM) created the United We Ride (UWR) initiative. UWR brings 11 federal departments together to simplify access, reduce duplication, and enhance cost efficiencies in community human services transportation.

The Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU) (Pub. L. No. 109-59, August 10, 2005) requires that formula programs for the Elderly Individuals and Individuals with Disabilities, Job Access and Reverse Commute (JARC), New Freedom, and other programs be derived from a coordinated plan. The intent of the coordinated plan is the same as that of the UWR initiative, to simplify access to transportation services, reduce duplication of services, and enhance cost efficiencies in community human services transportation. The coordinated plan must also identify deficiencies and needs in the regional system, and propose projects to meet those needs. WSDOT has designated Regional Transportation Planning Organizations (RTPOs) to take the lead in creating the coordinated plans.

Planning Area and Agencies

The Wenatchee Valley Transportation Council (WVTC) was established in January, 2003, as the Metropolitan Planning Organization for the greater Wenatchee Valley region in North-Central Washington. The WVTC, in cooperation with the North Central Regional Transportation Planning Organization (NCRTPO) is responsible for coordinating long-range transportation planning in the three county region of Chelan, Douglas and Okanogan counties. This highly diverse tri-county region includes the Wenatchee metropolitan area, vast rural and agricultural lands, tourist resorts, an international border crossing, and the Colville Reservation. The NCRTPO has the responsibility to coordinate transportation planning in the non-metropolitan areas of Chelan, Douglas, and Okanogan counties.

The Chelan/Douglas/Okanogan Coordinated Transportation Coalition (CDO Coalition) was formed in 1998, in an effort to bridge gaps and facilitate the development of a comprehensive human services transportation network within the region. The CDO Coalition met regularly to

share information and strategies as part of the development of this plan, and will continue to exist for ongoing coordination efforts and future plan updates.

Map 1 identifies the North Central Regional transportation system planning area.



Map 1. North Central Regional Transportation Planning Area

Federal Funding Programs

Job Access Reverse Commute (JARC)

Provides funding for local programs that offer job access and reverse commute services to provide transportation for low income individuals who may live in the city core and work in suburban locations.

Statutory Reference: 49 U.S.C. Section 5316.

Elderly Persons and Persons with Disabilities

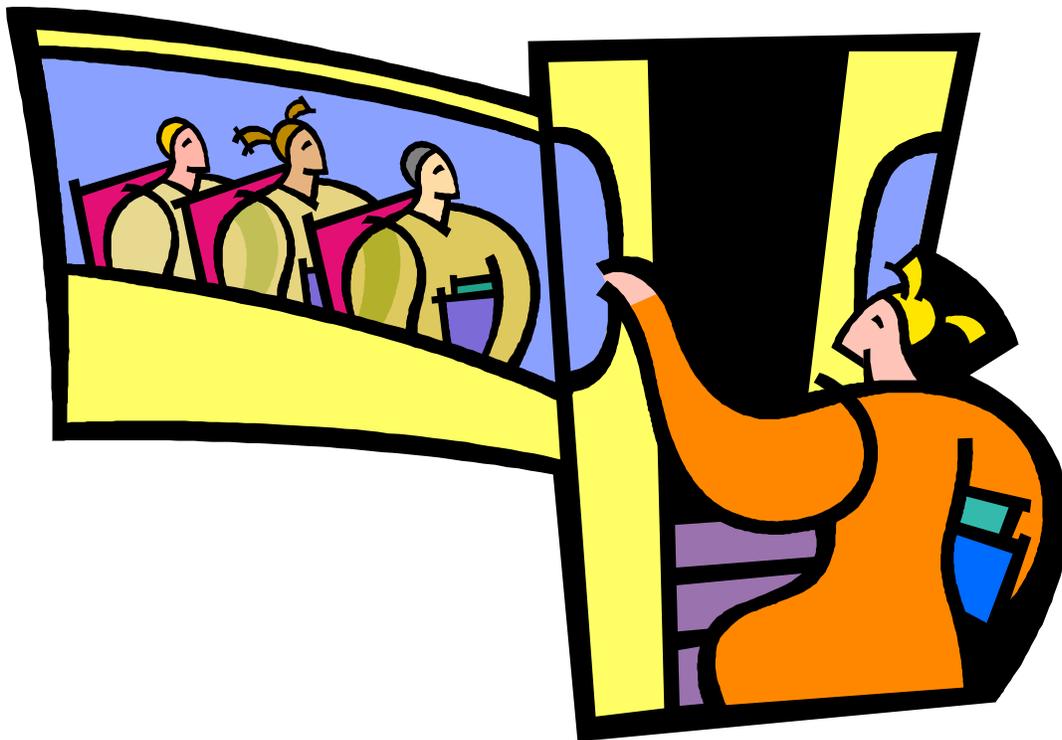
Provides funding through a formula program to increase mobility for the elderly and persons with disabilities.

Statutory Reference: 49 U.S.C. Section 5310.

New Freedom

Encourages services and facility improvements to address the transportation needs of persons with disabilities that go beyond those required by the Americans with Disabilities Act. Provides a new formula grant program for associated capital and operating costs.

Statutory Reference: 49 U.S.C. Section 5317.



EXISTING CONDITIONS

This section identifies populations with special transportation needs within each County, location of human service programs and job centers, and existing transportation services. Information for this section was derived from the following sources:

- US Census Bureau
- Washington State Department of Labor
- Washington State Department of Social and Health Services
- Worksource Washington
- Coordination with the CDO and member agencies
- Coordination with the Colville Confederated Tribes
- Coordination with local schools, churches, and community centers
- Coordination with local city and county staff.

Regional Demographics

Chelan County

This section details Chelan County elderly, disabled, and low-income populations as recorded by the 2000 U.S. Census. Data is shown in Tables 1 and 2, below.

Healthcare:

Chelan County residents are served by three hospitals: Central Washington Hospital and Wenatchee Valley Medical Center in Wenatchee, Cascade Hospital in Leavenworth, and Lake Chelan Community Hospital. The Wenatchee metro area also hosts a large concentration of doctors, dentists, orthodontists, optometrists, physical therapists, mental health practitioners, and other healthcare services.

Residents in the City of Chelan are served by doctors at the Lake Chelan Clinic and Columbia Valley Community Health. Dental, orthodontic, optometric, and mental health services are also available in Chelan. Entiat and Manson residents are served by either Chelan or Wenatchee healthcare services.

Cascade Medical Center in Leavenworth and Cashmere Medical Center offer medical care to their respective communities. Dental, optometric, and rehabilitation services are also available in both Leavenworth and Cashmere.

Employment:

From May of 2005 to May of 2006, 1,700 new jobs were created in Chelan and Douglas counties according to a report from the Labor Market and Economic Analysis Branch of the Washington State Employment Security Department (Meseck, 2006).

Within the greater Wenatchee area, residents commute between Wenatchee, East Wenatchee, Cashmere, Leavenworth, Rock Island, Entiat, and Chelan for employment opportunities. The major employers within this area are identified in Appendix A, Table A1.

Social Services:

Within the greater Wenatchee urban area, residents travel between cities to access social service agencies. Those agencies identified in Chelan and Douglas Counties are identified in Appendix B, Table B1.

Table 1. Chelan County Elderly and Disabled Populations

| Community | Total Population | 65 Years and Over | | 21-64 with disability | |
|-----------------------|------------------|-------------------|---------|-----------------------|-------------|
| | | Population | Percent | Population | Percent |
| Chelan County Overall | 66,616 | 9,242 | 13.9 | 6,520 | 9.8 |
| Wenatchee | 27,856 | 4,168 | 15 | 655 | 2.4 |
| Cashmere | 2,965 | 505 | 17.0 | 177 | 9.0 |
| Leavenworth | 2,074 | 386 | 18.6 | 223 | 10.8 |
| Chelan | 3,522 | 640 | 18.2 | 310 | 8.8 |
| Entiat | 957 | 98 | 10.2 | 192 | 20.0 |

Source: US Census, 2000

Table 2. Chelan County Low-income Populations

| Community | Total Population | Families Below Poverty Level | |
|-----------------------|------------------|------------------------------|-------------|
| | | Number of Families | Percent |
| Chelan County Overall | 66,616 | 1,525 | 8.8 |
| Wenatchee | 27,856 | 730 | 10.6 |
| Cashmere | 2,965 | 47 | 6.3 |
| Leavenworth | 2,074 | 27 | 5.2 |
| Chelan | 3,522 | 166 | 17.3 |
| Entiat | 957 | 22 | 9.1 |

Source: US Census, 2000

As shown in Table 1, the percentages of disabled persons per capita are higher in Entiat and Leavenworth than in the county overall. Percentages of families below the poverty level are higher in Chelan and Wenatchee (Table 2) than in the County overall.

Residents in Chelan County have access to fixed-route public transit and paratransit through LINK transit. Numerous other transportation options including TranCare, Wenatchee Mobility Services, and private taxi service are also available.

Douglas County

This section details Douglas County elderly, disabled, and low-income populations as recorded by the 2000 U.S. Census. Data is shown in Tables 3 and 4, below. Figures for East Wenatchee were derived by subtracting the Rock Island figures from the East Wenatchee Bench figures. The 2000 figures for the City of East Wenatchee would be misleading, as the City annexed a large land area in 2006, nearly doubling the population identified in the 2000 census.

Healthcare:

The City of East Wenatchee hosts a branch of the Wenatchee Valley Clinic, along with a number of dentists, orthodontists, optometrists, and mental health practitioners. Hospital Care is



provided by Central Washington Hospital in Wenatchee. Rock Island residents typically travel to Wenatchee or East Wenatchee to address healthcare needs.

Waterville and Mansfield residents are served by the Waterville Clinic. The Waterville Clinic has only a physician's assistant on staff, with an MD visiting once every other week. The only pharmacy in Waterville closed its doors in the summer of 2006. For other healthcare needs, Waterville and Mansfield residents travel to Brewster, Bridgeport, or the greater Wenatchee urban area.

Bridgeport residents are served by an in-town pharmacy, and by the Okanogan-Douglas Hospital in Brewster. Dental and optometric services are also available in Brewster. Bridgeport residents may also travel to Omak for services.

Employment:

See Chelan County Employment section for Chelan/Douglas County employment details.

Social Services:

See Chelan County Social Services list for opportunities and providers within Chelan and Douglas Counties. No additional social services were found outside of the greater Wenatchee urban area.

Table 3. Douglas County Elderly & Disabled Populations

| Community | Total Population | <u>65 Years and Over</u> | | <u>21-64 with disability</u> | |
|--|------------------|--------------------------|---------|------------------------------|-------------|
| | | Population | Percent | Population | Percent |
| Douglas County Overall | 32,603 | 4,138 | 12.7 | 3,278 | 10.0 |
| East Wenatchee (EW Bench Less Rock Island) | 12,795 | 1,565 | 13.0 | 1,255 | 10.0 |
| Rock Island | 863 | 72 | 8.3 | 92 | 10.7 |
| Waterville | 1,163 | 206 | 17.7 | 131 | 11.3 |
| Mansfield | 319 | 70 | 21.9 | 18 | 5.7 |
| Bridgeport | 2,059 | 157 | 7.6 | 268 | 13.0 |

Source: US Census, 2000

Table 4. Douglas County Low-income Populations

| Community | Total Population | <u>Families Below Poverty Level</u> | |
|---|------------------|-------------------------------------|-------------|
| | | Number of Families | Percent |
| Douglas County Overall | 32,603 | 996 | 11.2 |
| East Wenatchee Bench (Includes Rock Island) | 13,658 | 314 | 8.3 |
| Rock Island alone | 863 | 26 | 11.6 |
| Waterville | 1,163 | 16 | 5.0 |
| Mansfield | 319 | 12 | 13.3 |
| Bridgeport | 2,059 | 146 | 28.9 |

Source: US Census, 2000

As shown in Table 3, Waterville has a higher percentage of both elderly and disabled persons than Douglas County overall. LINK transit currently serves Waterville with a fixed-route service providing access to healthcare and other needs in the greater Wenatchee urban area.

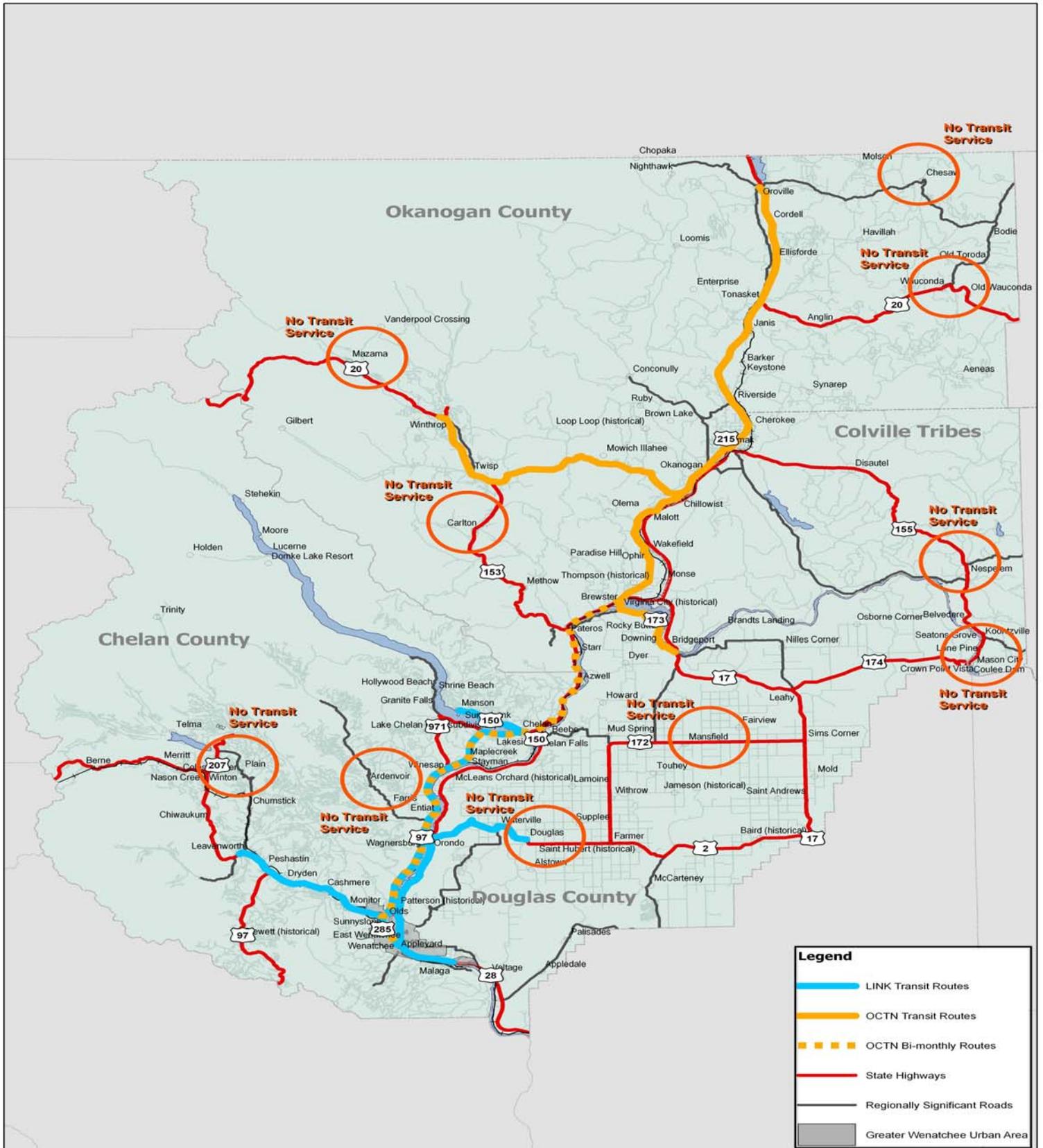
Mansfield has a higher population of both elderly (Table 3) and low-income (Table 4) residents than the county overall. A 2005 pilot project to transport Mansfield residents to the Waterville bus connection was initially popular, but tapered off within a few months. Due to lack of use, this project was not considered an economically viable enterprise to continue. Currently

Mansfield residents must rely on personal and from the Waterville bus route, or directly the greater Wenatchee urban area.



transportation to to services in

Bridgeport has the highest percentage of families below the poverty level in the county, with nearly half as many families living in poverty as in the much larger area of East Wenatchee. While the preponderance of jobs, healthcare facilities, and social services are found in the greater Wenatchee area, there is currently no fixed-route transit service between Bridgeport and the Waterville transit connection.



Map 2. Chelan/Douglas/Okanogan County Existing Transit Services



Okanogan County

This section details Okanogan County elderly, disabled, and low-income populations as recorded by the 2000 U.S. Census. Data is shown in Tables 5 and 6, below.

Healthcare:

Okanogan County is served by North Valley Hospital in Tonasket, Mid-Valley Hospital in Omak, and Okanogan-Douglas Hospital in Brewster. Physicians and/or medical clinics are available in Omak, Oroville, Winthrop, Tonasket, and Brewster.

Dental care is available in Omak, Okanogan, Brewster, and Pateros. Optometric care is available in Omak, Tonasket, Twisp, and Brewster. Mental health counseling is available in Omak and Winthrop.



The nearest medical and optometric care for residents of Pateros is in Brewster, although residents may choose to travel to Omak or Chelan. Pateros residents must travel to Omak, Winthrop, or Wenatchee for mental health counseling.

Twisp residents must travel to Winthrop for the nearest medical care. Likewise Winthrop residents could travel to Twisp for optometric care. Mental health care is available in Winthrop. Twisp and Winthrop residents would likely travel to Omak and Okanogan for dental care.

Employment:

From July of 2005 to July of 2006, 110 new jobs were created in Okanogan County according to a report from the Labor Market and Economic Analysis Branch of the Washington State Employment Security Department (Meseck, 2006b).

Social Services:

Social service agencies located in Okanogan County are identified in Appendix B, Table B2.

Colville Confederated Tribes

U.S. Census data listed in Tables 5 and 6 reflects the Nespelem Census Designated Place (CDP), which includes areas outside of Okanogan County. The following text describes social services and opportunities throughout the Nespelem CDP.

Healthcare services, dentistry, and pharmacies are available in the Sanpoil Valley, Inchelium, Nespelem, and Omak Health Centers.

Employment Training and Vocational Rehabilitation is available through the Education and Employment Division in Nespelem. The Tribal Employment Rights Ordinance (TERO) office is also located in Nespelem. Confederated Tribes of the Colville (CTC) Employment Training Offices are located in Nespelem, Omak, Inchelium, and Keller.

Table 5. Okanogan County Elderly and Disabled Populations

| Community | Total Population | <u>65 Years and Over</u> | | <u>21-64 with disability</u> | |
|-------------------------|------------------|--------------------------|---------|------------------------------|-------------|
| | | Population | Percent | Population | Percent |
| Okanogan County Overall | 39,564 | 5,557 | 14.0 | 4,368 | 11.0 |
| Omak | 4,721 | 728 | 15.4 | 449 | 9.5 |
| Okanogan | 2,484 | 376 | 15.1 | 295 | 11.9 |
| Oroville | 1,653 | 276 | 16.7 | 215 | 13.0 |
| Nespelem CDP | 290 | 26 | 9.0 | 21 | 7.3 |
| Winthrop | 349 | 65 | 18.6 | 0 | 0 |
| Twisp | 938 | 160 | 17.1 | 136 | 14.5 |
| Conconully | 185 | 56 | 30.3 | 28 | 15.1 |
| Tonasket | 994 | 268 | 27.0 | 118 | 11.9 |
| Brewster | 2,189 | 256 | 11.7 | 209 | 9.6 |
| Pateros | 643 | 107 | 16.6 | 118 | 18.4 |

Source: US Census, 2000

Table 6. Okanogan County Low-income Populations

| Community | Total Population | Families Below Poverty Level | |
|-------------------------|------------------|------------------------------|-------------|
| | | Number of Families | Percent |
| Okanogan County Overall | 39,564 | 1,697 | 16.0 |
| Omak | 4,721 | 244 | 20.0 |
| Okanogan | 2,484 | 122 | 20.2 |
| Oroville | 1,653 | 90 | 22.6 |
| Nespelem CDP | 290 | 6 | 9.8 |
| Winthrop | 349 | 16 | 16.3 |
| Twisp | 938 | 38 | 14.6 |
| Conconully | 185 | 11 | 17.5 |
| Tonasket | 994 | 47 | 22.0 |
| Brewster | 2,189 | 146 | 29.1 |
| Pateros | 643 | 14 | 9.3 |

Source: US Census, 2000

Existing Regional and Local Service Providers

LINK Transit provides fixed-route services in Chelan and Douglas Counties. These routes serve Leavenworth, Cashmere, Monitor, Wenatchee, Malaga, East Wenatchee, Rock Island, Orondo, Waterville, Chelan, Manson, and Entiat. LINK Plus provides the Americans with Disabilities Act (ADA) mandated public transit for those individuals who are unable to use the fixed-route bus service in Chelan and Douglas Counties. LinkPlus service is provided in the same areas the fixed-route bus travels and expands 3/4 of a mile on each side of the route. It operates on the same time schedule as the fixed-route buses. Taxi vouchers are provided for paratransit-eligible users when paratransit is not available.



Okanogan County Transportation and Nutrition (OCTN) currently provides on-demand services to residents of twelve communities: Omak, Okanogan, Malott, Oroville, Tonasket, Riverside, Ellisford, Brewster, Bridgeport, Pateros, Twisp, and Winthrop. On-demand services offer minimal support for employment transportation. Monthly trips are made from all outlying areas to the Omak/Okanogan area. Regularly scheduled Job Access Reverse Commute routes between Oroville/Omak and between Bridgeport/Brewster/Omak are currently provided Monday through Friday, with three round trips each day. Multiple agencies and municipalities contribute matching funds to enable the continuation of these services.

The Medical Transportation Program, a division of the Medical Assistance Administration (MAA), provides rides to non-emergency services for all Medicaid clients who have no other means of transportation. This program is administered through local brokers, who arrange the transportation for eligible participants. The broker for Chelan, Douglas, and Okanogan Counties is TranCare. Within the tri-county region there are approximately 35,000 eligible riders. TranCare brokers provide approximately 4,000 on-demand, door-to-door rides each month.

Wenatchee Mobility Services (WMS) is a private provider that offers services to all riders. WMS has the ability to transport wheelchair clients as well as ambulatory. Although WMS will provide travel anywhere in the State of Washington, most services are provided in Chelan, Douglas, and Okanogan Counties. WMS maintains three minivans, providing services 24 hours/day Monday through Saturday, and Sunday by special request. Similar services are offered by Gateway Bus, AAA Motorcoach, and Classic Taxi. TranCare and Link Transit contract for services with all of these providers.

TRANSPORTATION SERVICE GAPS AND OVERLAPS

Existing Transportation Service Gaps

In Chelan and Douglas Counties, the majority of human services and employment opportunities are located in the greater Wenatchee urban area. Within Chelan County, residents along the Entiat River and in the community of Ardenvoir (northwest of Wenatchee) currently have no transit access for connections to jobs or services in the greater Wenatchee urban area. The communities of Plain and Coles Corner (in the outlying areas near Leavenworth and Lake Wenatchee) are also without transit access to services at this time. Residents have petitioned heavily for the reinstatement of these two routes, delivering over 350 signatures to the LINK board with their petitions. Prior to cancellation, the Ardenvoir route carried an average of 8 passengers per hour, while the Lake Wenatchee area route averaged 4.5 passengers per hour in the off-season and about 18 per hour during the summer.

In the Leavenworth area, a trolley bus has been provided for route-deviated services with unfavorable results. Currently, taxi vouchers are used to fill the service gap in that area, but have limitations due to high cost and lack of ADA compliance. A restructuring of service routes along with a reliable, ADA compliant para-transit service is needed in the Leavenworth area.



Due to the closure of a workshop for the developmentally disabled in May of 2006, travel patterns for this population altered dramatically. The former workshop in Wenatchee employed 78 people with disabilities. Rather than traveling to one job site, these employees are now traveling to several different job sites. Some individuals are traveling to more than one job site in a single day. This change in employment locations and travel patterns has increased the number of trips required to transport the same number of persons to jobs for this population. Some of the new jobs available are not within 3/4 mile of a transit stop.

In Douglas County, the communities of Orondo, Mansfield, and Douglas (east of Waterville) are similarly without access connections to jobs or human services in the greater Wenatchee area. (Although located in Douglas County, the community of Bridgeport is provided with on-demand access to services in Brewster and Omak by OCTN.)

The LINK commuter route between Chelan and the greater Wenatchee urban area is beyond capacity. Existing coaches are aging and in need of replacement. In order to continue offering this critical job access route between Chelan and Wenatchee, LINK must offer additional trips and replace many of its coaches. LINK's ability to provide meaningful services to Ardenvoir and Orondo may depend on the availability of functional coaches.



In Okanogan County, OCTN provides scheduled trips between Omak/Okanogan and the outlying rural communities, but does not provide regular service within the Omak and Okanogan where the majority of jobs and services reside. A deviated fixed-route service within these two cities would allow for consistent, reliable transportation to and between service providers. Such a service should utilize ADA compliant cut-away buses. The establishment of this route would relieve pressure on the door-to-door services.

WorkSource and WVC have both indicated a pressing need for regular transportation between Omak/Okanogan and the Methow Valley. Employers have jobs available, but not enough workforce in the Methow Valley to serve the current needs. A commuter route from the main population base of Omak/Okanogan could help to serve this need. Students traveling from Winthrop/Twisp to the Omak campus of WVC would also benefit from a commuter bus schedule.

An additional need is access to the tribal employment center in Nespelem for Colville tribal members living in and around Omak. A commuter route between Omak/Nespelem/Grand Coulee would provide reliable job access for these residents. Many tribal members living off of the reservation also need to access healthcare and other resources provided in Nespelem.

Existing Transportation Service Overlaps

No overlapping human services transportation options currently exist within the Chelan/Douglas/Okanogan County RTPO. An intercity route connecting Ellensburg with Omak (via Wenatchee) travels once per day through the region. Although this route travels along some of the same corridors as existing local transportation providers, it does not provide reasonable job access or human services access as it only offers one trip per day on a timeframe that would not be likely to accommodate appointment times or work days¹.

¹ For instance, passengers from Omak, Okanogan, Malott, Brewster, Pateros, Chelan Falls, and Orondo arrive in Wenatchee at 9:15 a.m., and would be required to depart from Wenatchee at 2:30 p.m. for the trip home. Roundtrip fare for the intercity route through Northwestern Trailways is \$40 per adult. Fares from Omak to Wenatchee, round-trip through OCTN are \$16.00 for the general public or \$8.00 for the elderly or disabled. The OCTN bus leaves Omak at 8:00 a.m. and returns at 3:00 p.m. the first and third Monday of each month.

Future/Projected Transportation Implementation Needs

In order to address access needs to residents in rural Ardenvoir, Orondo, and Chelan Falls, LINK transit is planning to replace lost deviated fixed-route commuter services to those areas. Five trips per day are planned for Monday through Friday, with three trips per day planned for Saturday. These trips will provide job access and human services access. (No additional service to Mansfield is projected at this time.)²

LINK also plans to replace lost service to the Lake Wenatchee and Plain communities outside of the Leavenworth service area. Those routes would run four trips per day Monday through Friday, and three trips per day on Saturday, providing job access and human services access.

Flex-routed community shuttles within the greater Leavenworth area and within the Chelan/Manson area are proposed by LINK. These routes would provide connectivity of services (e.g. medical services, grocery stores, and service agencies) within the rural communities and connect with commuter routes to other local areas. Cut-away buses planned for these routes would also be used for route-deviated services to users with special needs, minimizing the need for taxi vouchers and providing better services to elderly and disabled users.

Local agencies in Okanogan County have provided a \$30,000 match for OCTN to provide two new cut-away buses in order to continue the current level of service. OCTN plans to purchase those buses in 2007.



OCTN and the Colville Confederated Tribes are coordinating to create a job access route between Omak and Grand Coulee, via Nespelem. This project is a cooperative effort between the two organizations and would be jointly funded and operated.

OCTN would also like to create a new, deviated fixed-route route between Omak and Okanogan to provide more consistent access to service providers and employers within the Omak/Okanogan area.

LINK and OCTN have identified a need to assess ADA accessibility of bus stops and shelters (where applicable) in all three counties. Both agencies are working toward placement of easily identifiable, handicap accessible stops and along transit routes and the upgrade of existing stops and shelters.

² In August of 2002, the Chelan-Douglas-Okanogan Coordinated Transportation Coalition initiated a pilot project to provide transportation services to Mansfield residents. Each Wednesday, a bus was provided to transport residents from two stops in Mansfield to the greater Wenatchee urban area for services and recreation. The project, known as the Mansfield Connection, was unsuccessful due to lack of ridership.

LINK and the WSDOT NW Region Office have identified a need to expand over-utilized park-and-ride facilities and create new facilities where appropriate. LINK is working toward expanding the main park-and-rides that serve the Chelan/Wenatchee commuter routes.

IMPLEMENTATION STRATEGIES

Implementation Strategies and Priorities

In order to best meet the needs identified above, a number of new project proposals have been added to the existing transportation services operating in the region. The proposed and existing transportation projects have been compiled into a list and prioritized by groupings, according to WSDOT instructions. The ranked list will be used by WSDOT to assist in defining which projects throughout the state are funded through the programs identified on page six of this document. The Chelan/Douglas/Okanogan Human Services Transportation Coalition's highest identified priority is to maintain existing services. With that in mind, all existing services were considered first. Operational expenses were given a higher priority than capital expenses, because without the service routes, there would be no need for capital facilities. (Understanding, of course, that without functioning buses the services could not exist.)



"A" Category Projects:

Three projects fell into the Existing services –

Operational category. The projects are not in rank order within categories. The first two projects shown received an A ranking because without grant funding, the services would be eliminated. Local agency partners also provide match funds for these two projects, making them more competitive at the state level. The third project shown received an A ranking because it is a heavily utilized commuter bus providing employment options. This project is very cost efficient in terms of the service it provides. It would also provide extended service hours for the on-demand portion of the service. The last project shown in this group is a reinstatement of a previous route (Wenatchee to Ardenvoir) that was cut due to budget constraints, and an extended rural route to serve the community of Orondo. This project would provide opportunities for populations in these rural communities to consistently reach employment centers and services. The project includes a flex-routed commuter services that would provide cut-away vans for paratransit.

Table 7. NCRTPO “A” Category Projects

| Project Title Project Description | Provider | Category | Type | Partners |
|--|----------|--|-----------|---|
| <p>Okanogan County Dial-a-Ride Door-to-Door Service Dial-a-Ride door-to-door service within six communities in Okanogan County. Serves elderly, disabled, low-income, and the general public. This service would be discontinued without grant funding.</p> | OCTN | Continuation of existing services | Operation | (\$93,500 in match funds from agencies) |
| <p>Okanogan County Commuter Job access and services access trips between Oroville & Omak – three trips per day; Bridgeport/Brewster & Omak – three round trips per day; and Okanogan & Omak – on demand M-F. Serves general public and persons with special needs. Provides employment options. Includes regularly scheduled trips to Chelan and Wenatchee. This service would be discontinued without grant funding.</p> | OCTN | Continuation of existing services | Operation | (\$23,500 in match funds from agencies) |
| <p>Chelan/Wenatchee Commuter Job access and services access commuter routes 21 & 22 between Wenatchee and Chelan/Manson.</p> | LINK | Continuation of existing services | Operation | |
| <p>Ardenvoir/Wenatchee Commuter Commuter services between Wenatchee and Ardenvoir for job access and services access—replacement of a route previously eliminated due to funding loss. This route will link with service up the east side of the Columbia river to Chelan Falls – via Orondo. The project includes a flex-routed community shuttle that will also provide paratransit services for the Chelan/Manson area.</p> | LINK | Replacement of services lost due to prior funding cuts | Operation | |

“B” Category Projects:

The first project shown in this list received a B ranking because it is a new service route that has been requested by two service providers. Both the Colville Confederated Tribes and the Okanogan County Transportation and Nutrition program have expressed an interest in this route to provide employment options to low-income users. Currently, the two agencies are working together to make this route happen. The next project received a B ranking because it requests replacement facilities that are necessary to the continuation of operations for a project identified on the A list. The third project shown would support more consistent service in the highest population center of a semi-rural area where service is currently on-demand. It would also provide extended service hours for the on-demand portion of the service. The last project shown in this group is a reinstatement of a previous route in the Lake Wenatchee area that was cut due to budget constraints. This project would provide opportunities job access and services access to Leavenworth and connect with outbound routes to the greater Wenatchee area. The project includes a flex-routed commuter services that would also replace many taxi trips with ADA compliant paratransit.

Table 8. NCRTPO “B” Category Projects

| Project Title Project Description | Provider | Category | Type | Partners |
|---|----------|--|--------------------|--------------------------------|
| Colville Tribal Access Commuter Job access and services access commuter route between Grand Coulee/Nespelem and Omak – Monday through Friday. | OCTN | Additional Services | Operation | Colville Tribes |
| Okanogan County Dial-a-Ride Buses Purchase of two new mini-buses (12 passenger with 2 wheelchair stations) to continue existing level of service. | OCTN | Continuation of existing services | Capital Facilities | (\$30,000 match from agencies) |
| Omak/Okanogan Shuttle Deviated route between Omak and Okanogan – Monday through Friday with extended service hours for existing job access and services access routes. | OCTN | Replacement of services lost due to prior funding cuts | Operation | |
| Plain/Leavenworth Commuter Job and service access commuter route between Plain/Lake Wenatchee and Wenatchee. The project includes a flex-routed community shuttle that will also provide paratransit services for the greater Leavenworth area. | LINK | Additional Services | Operation | |

“C” Category Projects:

The first two projects shown represent an identified need to create or upgrade bus stops and shelters on existing service routes in all three counties. Currently many of these stops are not ADA accessible. The third project shown is an expansion of service to an area that is currently undergoing a great deal of growth. This project will provide both job and services access using ADA compatible cut-away buses. This route would provide connectivity of services (e.g. medical services, grocery stores, and service agencies) within the rural communities and connect with commuter routes to other local areas. The final project reflects a CDO coalition identified need for a mobility coordinator and travel trainer to address issues faced by the developmentally disabled, their families, and the service providers and employers they deal with.

Table 9. NCRTPO “C” Category Projects

| Project Title Project Description | Provider | Category | Type | Partners |
|---|----------|-----------------------------------|--------------------|----------|
| <p>Okanogan County Bus Stops and Facilities Improvements Bus stop shelters for Omak to Okanogan shuttle route.</p> | OCTN | Additional services | Capital Facilities | |
| <p>Chelan/Douglas County Bus Stops and Facilities Improvements Highway 2 line bus stop construction and park-and-ride expansion. Fitting new Big Y Interchange with ADA direct access stops on the ramps, including sidewalks to connect to the park-and-ride. Revision to Lakeside park-and-ride bus stop in Chelan. Current outbound stop is located on irrigation ditch and not accessible.</p> | LINK | Continuation of existing services | Capital Facilities | |
| <p>Winthrop/Omak Commuter Job access and services access commuter route between Twisp/Winthrop and Omak – Monday through Friday.</p> <p>Mobility Management Full-time mobility manager and travel trainer.</p> | OCTN | Additional services | Operation | |

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Appendices

Appendix A- Major Employer Tables

Table A1. Chelan/Douglas County Major Employers

Table A2. Okanogan County Major Employers

Appendix B – Social Service Agencies

Table B1. Chelan/Douglas County Social Service Agencies

Table B2. Okanogan County Social Service Agencies

Table B3. Northwest Harvest Food Banks in Chelan, Douglas, and Okanogan Counties

Appendix A – Major Employer Tables

Table A1. Chelan/Douglas County Major Employers

| Employer | Location | Employees³ |
|----------------------------------|---|------------------------------|
| Wenatchee Valley Medical Center | Ninth & Chelan Streets, Wenatchee | 1420 |
| Stemilt Growers, Inc | | 1402 |
| Central Washington Hospital | Red Apple Road, Wenatchee | 1352 |
| Wenatchee School District | Wenatchee (varies) | 963 |
| Chelan county PUD #1 | Wenatchee Avenue & 5 th , Wenatchee | 658 |
| Eastmont School District | East Wenatchee (varies) | 632 |
| Chelan Fruit, Inc. | 5 Howser Road, Chelan | 610 |
| Blue Bird, Inc. | Mill Road, Peshastin | 600 |
| C & O Nursery | 1700 N. Wenatchee Ave., Wenatchee | 600 |
| Chelan County | 350 Orondo Avenue, Wenatchee | 590 |
| Blue Star Growers | 100 Blue Star Way, Cashmere | 412 |
| Dovex Fruit Company | 2833 Euclid Avenue, Wenatchee | 410 |
| Alcoa | Malaga Highway | 377 |
| Wenatchee Valley College | 1300 5 th , Wenatchee | 356 |
| McDougall & Sons, Inc. | 305 Olds Station Road, Wenatchee | 354 |
| WSDOT | 1551 N. Wenatchee Ave., Wenatchee | 350 |
| Fred Meyer | 11 W. Grant Road, East Wenatchee | 278 |
| Campbell's Resort | 104 W. Woodin Avenue, Chelan | 260 |
| Tree Top, Inc. | Chelan Highway, Wenatchee | 255 |
| Mission Ridge Ski Area | Wenatchee | 245 |
| Columbia Valley Community Health | 600 Orondo, Wenatchee | 225 |
| Douglas County | Waterville/East Wenatchee | 220 |
| Cashmere Valley Bank | 124 E. Penny Road, Wenatchee | 207 |
| City of Wenatchee | 129 S. Chelan Street, Wenatchee | 185 |

³ Total all employees, full-time and part-time, not seasonally adjusted

| | | |
|---------------------------------|--|-----|
| Pacific Aerospace & Electronics | 434 Olds Station Road, Wenatchee | 183 |
| Lake Chelan Community Hospital | 503 E. Highland Ave., Chelan | 180 |
| Cashmere School District | Cashmere (varies) | 173 |
| Douglas County PUD | 1151 Valley Mall Parkway, East Wenatchee | 169 |
| Costco Wholesale | 375 Highline Drive, East Wenatchee | 159 |
| Liberty Orchards | 117 Mission Ave., Cashmere | 150 |
| Dolco Packaging | 1121 S. Columbia St., Wenatchee | 145 |
| Columbia Fruit Packers | 2575 Euclid Ave., Wenatchee | 144 |
| LINK Transit | 2700 Euclid Ave., Wenatchee | 143 |
| Wenatchee World | 14 N. Mission St., Wenatchee | 141 |
| Safeway | 5 th and Miller Streets, Wenatchee | 133 |
| Cashmere Convalescent Center | 817 Pioneer Ave., Cashmere | 130 |
| Cascade Medical Center | 817 Commercial, Leavenworth | 125 |
| Coast Wenatchee Center | 201 N. Wenatchee Ave., Wenatchee | 125 |
| Macy's | 445 Valley Mall Parkway, East Wenatchee | 125 |
| Northern Fruit Co. | 220 3 rd St. NE, East Wenatchee | 125 |
| Wenatchee Roaster | 201 N. Wenatchee Ave., Wenatchee | 125 |
| North Central ESD | 640 S. Mission, Wenatchee | 117 |
| Van Well Nursery | 2821 Grant Rd. East Wenatchee | 115 |
| U.S. Castings | 14351 Shamel St., Entiat | 114 |
| JC Penney | 1300 N. Miller, Wenatchee | 113 |
| Home Depot | 1405 Maiden Lane, Wenatchee | 112 |
| Executive Flight | Pangborn Memorial Airport, East Wenatchee | 101 |
| Safeway | 510 Grant Road, East Wenatchee | 100 |

Source: Port of Chelan County. 2006.

Table A2. Okanogan County Major Employers

| Employer | Location | Employees⁴ |
|------------------------------------|--|------------------------------|
| Gebbers Farms (Growers & Shippers) | 908 Old Highway 97- Brewster | 500-999 |
| Okanogan County | 123 5 th Avenue North Okanogan | 377 |
| Gebbers Farms (Packers) | 908 Old Highway 97- Brewster | 250-499 |
| Crane & Crane Inc. | 100 Crane Rd - Brewster | 250-499 |
| WAL-MART | 902 Engh Rd - Omak | 100-249 |
| Custom Orchards | 824 N Grange - Brewster | 100-249 |
| Gold Digger Apples | 1220 Ironwood St. - Oroville | 100-249 |
| Colville Tribal Services | BIA Roads Complex - Nespelem | 100-249 |
| Okanogan Co. Emergency Services | 149 4th Avenue N. - Okanogan | 50-99 |
| Social & Health Services | 130 S. Main - Omak | 50-99 |
| Apple House Inc | 510 N 7th - Brewster | 50-99 |
| Azwells Orchards | 550 Azwell Rd - Pateros | 50-99 |
| Zosel Lumber | E. End 14th Ave - Oroville | 50-99 |
| PUD of Okanogan County | 1331 2nd Ave - Okanogan | 50-99 |

Source: Washington State Employment Security Department. 2006.

⁴ Total all employees, full-time and part-time, not seasonally adjusted

APPENDIX B – SOCIAL SERVICE AGENCIES

Table B1. Chelan/Douglas County Social Service Agencies

| Agency | Location |
|--|--|
| Addus Healthcare, Inc. | 23 South Wenatchee Avenue, Wenatchee |
| Aging and Adult Care of Central WA | 50 Simon Street, Wenatchee |
| Beneficial In-home Care | 760 South Mission Street, Wenatchee |
| Bruce Transitional Housing | 206 Palouse, Wenatchee |
| Cashmere Senior Center | 120 Cottage Avenue, Cashmere |
| Catholic Family Services | 640 South Mission, Wenatchee |
| Chelan-Douglas Community Action Council | 620 Lewis Street, Wenatchee |
| Chelan/Douglas County Health District | 200 Valley Mall Parkway, East Wenatchee (WIC services) |
| Chelan Senior Center | 534 East Trow, Chelan |
| Children’s Home Society | 1014 Walla Walla, Wenatchee |
| Columbia River Home Care | 400 South Mission Street, Wenatchee |
| Columbia Valley Community Health | 504 Orondo, Wenatchee (WIC services) |
| Columbia Valley Community Health-Behavioral Services | 701 N. Miller, Wenatchee |
| Columbia Valley Community Health | 317 East Johnson, Chelan (WIC services) |
| Department of Social and Health Services | 805 South Mission Street, Wenatchee |
| DSHS Vocational Rehabilitation | 630 N. Chelan Avenue, Wenatchee |
| Entiat Senior Center | 1920 Entiat Way, Entiat |
| Goodwill Workforce Development | 620a Grant Road, East Wenatchee |
| Housing Authority of Wenatchee | 1555 S. Methow Street, Wenatchee |
| LaborReady | 113 Palouse Street, Wenatchee |
| Leavenworth Senior Center | 423 Evans Street, Leavenworth |
| North Central Educational Service Dist. | 430 Olds Station Road, Wenatchee |
| Northside Bible Church (Sr. Center) | 123 Wapato Point Parkway, Manson |
| Salvation Army | 1205 S. Columbia, Wenatchee |
| Service Alternatives for Washington | 215 Bridge Street, Wenatchee |
| Veteran’s Affairs | 11 th & Baker, East Wenatchee |
| Wenatchee Adult Respite | 1408 Washington Street, Wenatchee |
| Wenatchee Valley Senior Center | 1312 Maple Street, Wenatchee |
| Women’s Resource Center | |
| WorkSource/Employment Security | 215 Bridge Street, Wenatchee |

Table B2. Okanogan County Social Service Agencies

| Agency | Location |
|---|--|
| Brewster Senior Center | 109 S. Bridge Street, Brewster |
| Department of Social and Health Services | 130 S. Main Street, Okanogan |
| Employment Security/Worksource | 126 S. Main Street, Okanogan |
| In-Home Care of Central WA | PO Box 3699, Omak |
| Okanogan County Senior Citizens Association | 431 5 th Avenue W., Omak |
| Okanogan Senior Center | 1300 2 nd Street, Okanogan |
| Okanogan Regional Home Health and Hospice | 800 South Jasmine, Omak |
| Omak Senior Center | 214 n. Juniper Street, Omak |
| Oroville Senior Center | 1521 Golden Street, Oroville |
| Tonasket Senior Center | 22 East 5 th Street, Tonasket |
| Twisp Senior Center | 215 S. Methow Valley Highway |

Table B3. Northwest Harvest Food Banks in Chelan, Douglas, and Okanogan Counties

| | |
|-------------|---|
| Cashmere | Cashmere Ministerial Assn. |
| Chelan | Lake Chelan Food Bank |
| Leavenworth | Community Cupboard/MEND |
| Wenatchee | DSV Crisis Center |
| Wenatchee | Families in Transition, WRC |
| Wenatchee | SVdP - St. Joseph, Wenatchee |
| Wenatchee | Wenatchee Food Bank |
| Bridgeport | Bridgeport Community Food Bank |
| Mansfield | Mansfield Food Bank |
| Orondo | Orondo Food Bank |
| Rock Island | Rock Island Food Bank |
| Waterville | Waterville Food Bank |
| Brewster | St. James Episcopal/Brewster |
| Conconully | Conconully Food Bank |
| Nespelem | Nespelem FB - Colville Tribes Food Bank |
| Okanagan | Okanogan Food Bank |
| Omak | Omak Food Bank |
| Oroville | Oroville Food Bank |
| Tonasket | Tonasket Food Bank |
| Twisp | The Cove |